



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Dayton, Ohio

Docket No. 10007

Application of:

Michael L. Reed, et al.

Group Art Unit: 2167

Serial No. 10/055,828

Examiner: Susan F. Rayyan

Filed: October 26, 2001

For: **DETERMINING CUSTOMER FEEDBACK**

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT

Sir:

In response to the Office Action dated August 22, 2006, kindly amend this application as follows:

Amendments to the Claims appear in the listing of claims, which begins on page 2 of this paper.

Remarks/Arguments begin on page 8 of this paper.

CERTIFICATION OF MAILING UNDER 37 CFR 1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on 2/22/07

By: Michelle G. Wright

Name: Michelle G. Wright